

# Spotlight on Smart Clients: **EXOSTAR**<sup>®</sup>

 HR Access<sup>SM</sup> providing integrated solutions and superior customer service

**Headquarters:** Herndon, Virginia

**Employees:** 120

**Industry:** Serves the aerospace and defense industry

**Market:** Global Markets

**Client Since:** January, 2010



*Amy Singh, HR Manager*

“I would recommend HR Access to another company and I would tell them if they were looking for a product and a system that could be integrated, release the administrative burden of their staff and feel like they have a team and a support system behind them, HR Access would be the right company.”

## Company Background

Exostar is the leading provider of secure collaboration solutions and business process integration. Exostar's identity assurance products and on-demand business applications reduce risk, improve agility and strengthen trading partner relationships and profitability for over 70,000 companies worldwide.

## The Challenge

“Payroll was such a cumbersome process with our previous provider. So we went looking for a provider who could integrate our payroll, HR and 401(k). Our CFO had used Fidelity 401(k) at a previous company, so he made a call and learned they had even more to offer. Before HR Access we would spend probably 2 or 3 days processing payroll and entering any HR and 401(k) changes. Now, that amount has decreased to about a half a day for both payroll runs each month.”

## The HR Access Solution

“The HR Access products have exceeded our expectations. I've used several systems in the past and this has been the easiest to navigate and understand the functionality behind it. I couldn't have asked for a better implementation. The HR Access implementation team is very knowledgeable. Sarah Dodier was our implementation contact. She was instrumental and seemed to stay a step ahead of me. Sarah always knew what to anticipate and was able to solve all of our problems. What I think HR Access does best is their customer service; I feel like they're a true business partner.”



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